

3M™ Wireless Communication System Model XT-1 Technical Bulletin - #153



Resetting G5 headset's memory

Overview:

Each time you register a G5 headset to a new basestation, the headset stores the basestation's serial number in its internal memory. This internal memory can only hold serial numbers of up to four basestations. When trying to register this same G5 headset to a 5th basestation, the G5 headset will fail to register and this is indicated by a Red→(Red & Green)→Red→Green colour sequence on its LED. To get the G5 headset to successfully register to this 5th basestation, you can either

- Remove the headset from one or all of the previous four basestations it's been registered to
- Or
- Erase the serial number information of the previous four basestations from the headset's internal memory. The purpose of this bulletin is to explain how to conduct a reset of the headset's internal memory.



Perform the following procedure to clear the headset internal memory:

1. Hold down the top end of Volume Control zone with your thumb till you see a Blue light on the end of the mic boom.
2. Remove your thumb from the Volume Control zone (the Blue light will be on for about 3 seconds before it vanishes)
3. While the Blue light is still **ON** perform the following sequence in a smooth motion
4. Tap the T1 touch zone 2 times.
5. Then, tap the T2 touch zone 2 times
6. The Headset LED will blink Red & Green three times and will announce "Powering Off".

The headset internal memory is now cleared of any and all basestation information.

7. The Headset will momentarily turn off.
8. Gently moving the headset with your hand will awaken the headset and begin the power up process.



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